Introducing

@LEDstudio

LED display technology for tomorrow's world

Key qualification questions to ask

The answers to these key questions will assist in formulating a comprehensive product specification

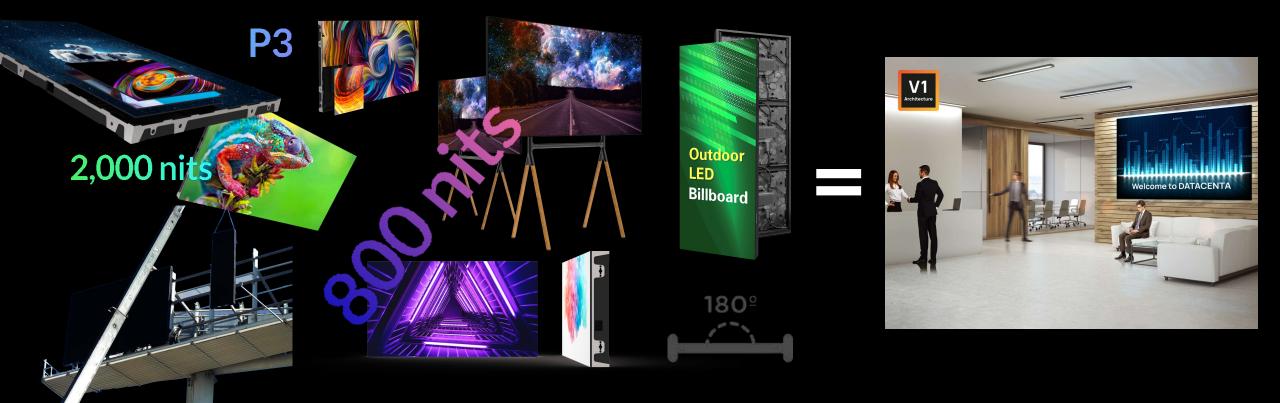
Global leaders in LED display technologies



Key questions to ask when qualifying

OBJECTIVE?

To ensure the customer ends up with what they need, not what they want!

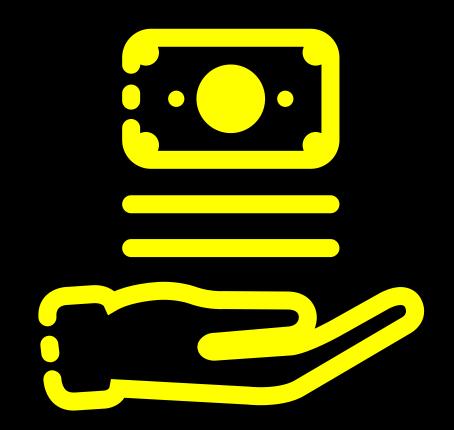


1 | Budget?

LED projects can take a lot of work to build a full quote.

It is worth asking the question right at the start as to whether a budget has been agreed or explored.

If not, it might be worth delivering a ballpark price before moving on to the intricate details.



2 | Can we do a site survey?

- Gives you the opportunity to get in front of key decision makers.
- Gives you the opportunity to express your knowledge – increasing trust
- Ensures all aspect are discussed and visually seen (location, mounting/fixings, power, cable runs etc)
- Raises your profile in the industry and puts you in a better position to win a project.



3 How close will the target audience be to the display?

Possibly the **most** <u>important question</u> to ask and **qualify** correctly.

It's important to understand what the purpose of the screen is and who your target audience is.

- You must always cater for the closest target audience!
- * GET IT WRONG AND YOUR PRICING AND END SOLUTION WILL BE WRONG!





4 | Will the display be indoor or outdoor?

If Indoors:

- 1. Will there be any ambient light?
- 2. Do you have control of the ambient lighting?
- 3. Will the screen be located near any windows?
- 4. What orientation are the windows facing? (e.g North facing)
- 5. Will the display be set back from windows?

5 Will the display be a fixed install or temporary install?

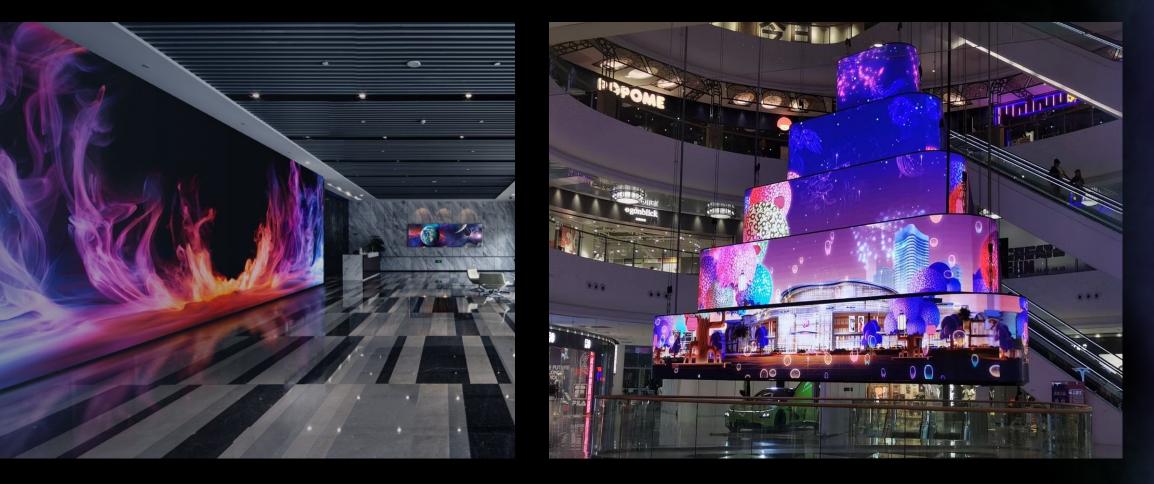




6 I Do you need front or rear service?



7 | What size display do you need?



8 How will the display be fixed/mounted?



Hanging?

Custom framework?

Free standing ground stack?



Direct wall mount?

At this point you may need to considers what structural support is needed...

9 What will the screen be used for?

The main purpose of this questions is to determine:

- 1. Source device
- 2. Content & screen usage
- 3. Processor/controller features *
- 4. Receiver card features *

"I want a screen that is 10m wide and 2m tall and it needs to be 4k"

"I was just gonna plug a laptop in "

"We've got existing content we want to use"

"Most of the time it will play a video on loop but sometimes we want to present on the display"

"We will create custom content and use a media player"

"We want multiple windows on screen that can be moved or scaled"

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